Online Services at Rowville Primary School – 7/11/2025

What type of online services are used at our school?

Our school uses a variety of online services and applications (**online services**) to support and enhance our students' educational experiences and to create a high quality and innovative learning environment. Our school uses online services for:

- teaching and learning
- communication and engagement with parents
- student administration
- school management
- complying with legal requirements
- supporting students' social and emotional wellbeing, and health
- supporting policy in relation to student education and wellbeing
- other purposes stated in the Schools' Privacy Policy.

The online services used at our school are:

Online service	Whose and what information	Why this information is collected	Data storage location & service provider privacy policy
Banqer	Student details: • First name and first 2 initials of surname i.e. John Smith would be John SM • Class / Year level • Any information obtained during quizzes / student input.	Banqer is used as part of How the World Works to teach students financial literacy, basic financial management and mathematics.	Australia New Zealand USA Banqer - Privacy Policy
Compass	Student details: • First name, surname, year level, class, school name, age, DOB, school email address, gender, Aboriginal Torres Strait Islander (ATSI) and English as a second language (ESL) status. • CASES21 ID. • Timetable and attendance information. • Student reports and assessment results.	Compass provides schools with a single platform for school and student administration functions, such as financial management, timetabling, attendance, student assessment and reporting, communicating with parents and students, making reasonable adjustments for students with disabilities and other conditions, and fulfilling legal requirements such as duty of care.	Australia Privacy Policy - Compass

	• Notes on student work, wellbeing, attendance, and behaviour. • Medical details. • Profile photo of student. • Photos/video of student work or students engaging in tasks where no individual student is recognisable. Parent/carer details: • First name, surname, home address, school name, email address, home and mobile number. • Emergency contact details for students. • Information about parent/carer access.		
Mathletics	Student details: • First name, surname, email address, class, year level, school name and country or state. • Student responses to online learning, tests, and academic results.	Provides students with access to online maths learning tool and online maths competitions. Enables teachers to track and assess student progress and tailor further learning.	USA Privacy Policy – 3P Learning
Studyladder	Student details: • First name, username, class, year level, school name and surname (when this is needed to distinguish students). • Student responses to online learning. • Comments on student work. • Messages to students.	For student learning and assessment in maths, English and science. Enables teachers to provide feedback and direction to students.	USA Privacy Policy - Studyladder
Oliver v5 Library	Student details: • First name, surname, gender, year level, class, school, email address, profile photo and alias (borrower's ID). Staff details: • First name, surname, gender, year level, class, school, email address, profile photo and alias (borrower's ID).	Enables school community to access library resources, including eResources, as well as manage loans and reservations. Assess the reading level of students by reviewing their reading lists. Create and share book reviews. Send parents notification of overdue books.	Australia Data Protection and Privacy Policy - Softlink Education
Google Workspace	Student details: • First name, surname, year level, class name, school name, and country or state. • CASESID • User location information and preferred language • Student responses to learning tasks and assessment	Google Workspace for Education Fundamentals is a suite of digital tools which will be used for delivering curriculum. It provides a centralised platform for staff and students to create, store, collaborate on and share schoolwork and related content. It also offers organisational tools such as calendars and task lists, and	Data is stored in data centres located in the USA, Chile, Taiwan, Singapore,

	• Photos/video of student work or students engaging in tasks where no individual student is recognisable Staff details: • First name, surname and Google Email address, phone number, school name and address, and photo or avatar (if using) • CASESID • Email address • User location information and preferred language • Photos/video of staff work or staff engaging in tasks.	facilitates communication via email, chat and meeting tools	Ireland, Netherlands, Finland, Belgium and others. For full list, refer to https://cloud.google.com/terms/cloud-privacy-notice
Essential Assessment	Student Details • First name, and surname, class, year level and school name • CASESID • Student academic results and online learning responses Staff Details • First name, and surname and school name • CASESID • Email address	Essential Assessment is an online numeracy and literacy learning and assessment program. It delivers a whole school approach to summative and formative assessment, aligned to the Victorian curriculum. Schools will use Essential Assessment as an additional resource to develop students' skills in curriculum subjects.	Australia / Sydney https://www.essentialassessment.com.au/privacy/
PAT (Acer OARS)	Student Details: • First name, surname, age, DOB, gender, year level, and school name • CASESID • Student academic tests and results (online learning, surveys, forms) • Student responses to wellbeing surveys • Language spoken at home Staff Details • First name, and surname and school name • CASESID • Email address	ACER OARS provides a suite of online educational assessment and reporting tools for schools. Use of ACER OARS provides a more time-efficient and accurate way to test, assess and report on student learning than paper alternatives	Australia / Sydney https://www.acer.org/files/PAT-privacy-statement.pdf
Think Squared Games	Student Details: • First name, first 2 letters of Surname • CASESID • Email Address	Think Squared Games is a mathematics-based game platform to	Australia

	Staff Details • First name, and surname and school name • CASESID • Email address	help students engage in mathematics in a fun/productive way.	
Tinker CAD	Student Details • First name, surname, DOB • CASESID • Email Address • Student submitted images, video, work and/or results are uploaded and published to the service Staff Details • First name, and surname and school name • CASESID • Email address	Tinkercad is a web application for 3D design, electronics and coding. It helps students learn skills and gain confidence in STEM by providing project-based learning.	Offshore (outside of Australia) https://www.tinkercad.com/autodesk-privacy
osTicket	Student Details: • First name, surname • CASESID • Email Address • Any user provided information Staff Details • First name, and surname and school name • CASESID • Email address	osTicket is an online IT Helpdesk that is used for staff and students to log IT support tickets. This system gives the school the ability to monitor IT issue statistics so we can better support our users.	On campus
VPass	Staff Details • First name, and surname and school name • Email address • Profile photo • Mobile number Visitor Details • First name, and surname • Profile photo • Mobile number • Signature Volunteers/Helpers • First name, and surname • Profile photo	VPass is an online visitor check-in system. It maintains a register of current and previous school visitors for safety and OHS purposes.	Australia https://vpass.io/privacy-policy

	• Mobile number		

The following services are also being used in our school. **These services require opt in consent**. We will provide parents/carers with a consent form should your child need access to one of these services.

Online service	Whose and what information	Why this information is collected	Data storage location & service provider privacy policy
Canva	Student details • First name & surname, year level, school & Google Email address • Any materials that students upload	Canva is a free-to-use online graphic design tool. Use it to create\presentations, posters, videos, logos and publishing resources. It will be used in our classes from Grade 3 – 6 and by staff to enhance the quality of final products and give students an understanding of what is being used for presentations/publishing in industry.	AWS Datacenters https://www.canva.com/policies/privacy-policy/

In addition to the above, and where appropriate or permitted by law, school staff or software providers may access information in online services for other purposes, for example, where the software provider needs access to provide technical support.

Please click this link to read important privacy information for students, parents, and carers.

What content and materials will be shared through the software?

Students may have the ability to create, store and share schoolwork related content, such as photographs, audio and video recordings, and non-classroom related information. Where this work contains personally identifiable information of students or others, we will guide students on how to handle it safely and respectfully, and to seek appropriate permissions.

How do we protect personal and other information?

Personal information will be handled in line with the school's and DET's policies. These include: Schools' Privacy Policy, Cybersafety and Responsible Use of Digital Technologies, , Digital Technology Policy . Further information on AUAs can be found in PAL: Cybersafety and Responsible Use of Digital Technologies Digital Learning in Schools and Records Management Policy.

We will help your child to use online learning systems safely by providing them with technical or any other help they need.

You can also assist by:

- having conversations with your child about eSafety
- checking that your child is comfortable raising any issues with you or their teacher
- watching your child when they use the software from home to check if they have any concerns.

Who can I contact if I have questions?

If you wish to request access to your/your child's information, have any questions or concerns regarding your child using any of the online services, or you do *not* want your child to participate, please contact the school to discuss your options.

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